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ДНІПРО 2024



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ПЕРЕДМОВА

Створення в Україні сучасної високоефективної системи вищої освіти ϵ однією з найважливіших умов конкурентоздатності держави на ϵ вропейському та світовому ринку.

Основною метою нашої науково-практичної конференції є об'єднання зусиль провідних фахівців та науковців задля висвітлення результатів найефективніших та найновітніших досліджень у сфері мовно-професійної підготовки сучасних фахівців.

Беручи участь у цій події, кожен з Вас має нагоду апробувати результати плідної наукової роботи, виявити свої наукові та творчі здібності у фаховій підготовці майбутніх спеціалістів, обговорити актуальні питання мовної підготовки в умовах сьогодення.

Вважаємо, що здобувачі закладів вищої освіти та науковці, які сьогодні беруть участь у науково-практичній конференції, демонструють високий науковий потенціал, про що свідчить різноаспектність досліджень, якість і творчий підхід до підготовки матеріалу.

Шановні учасники, щиро зичимо Вам миру і злагоди, міцного здоров'я і щастя, добра і достатку, гармонії та впевненості у власних силах! Нехай Ваші успіхи надихають на нові звершення та переконують нас, що Україна — це держава з багатим науковим потенціалом!

3 повагою, оргкомітет конференції.

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MODERN MEANS OF PROFESSIONAL COMMUNICATION

Modern means of communication refers to those forms of communication which are non-verbal communication, newspapers, television, radio, email, and so forth. In the process of communication, both verbal as well as nonverbal systems of communication are needed. Messages are sent, received, as well as returned in the form of feedback. Simply put, communication is the two-way exchange of information between two or more people in the form of thoughts, perspectives, and ideas to foster understanding.

The modern means of communication would include the cultural realm, communication instrument, geographical location, and other factors. Important modern means of communication include social media, blogging, voice calling, and so forth. Revolution in the field of communication is brought about by the modern means of communication. Modern means of communication are required for many daily based activities.

Given the widespread use of English in professional environments, a key skill for successful communication is English. Employees must be proficient in technical terms, as well as be able to effectively express ideas and communicate with colleagues and customers. It is also important to understand cultural differences in professional communication to maintain successful business relationships [1].

Improving English in the professional sphere includes not only lexical aspects, but also writing skills, studying the formal structures of letters, resumes and presentations. Constant improvement of grammar and expansion of vocabulary contribute to increasing the effectiveness of communication in a professional environment. In addition, the use of specialized resources and participation in language courses can make this process much easier [2].

An important part of successful professional communication is the development of listening skills and the ability to interact effectively in a team. It is also worth paying attention to the adaptation of speech to the audience, taking into

account the level of knowledge of the interlocutors. Cultural sensitivity and the ability to express one's thoughts clearly and succinctly are key elements in successful professional interaction in English.

An additional aspect is the ability to use formal expressions and an appropriate tone in written and oral communication, especially in formal situations. Understanding the importance of the correct use of language helps to maintain a professional communication style and increase the trust of interlocutors. In addition, the establishment of clear communication metaphors and the use of structural elements contribute to the easy understanding of information in professional discussions. The **types of modern means of communication** include:

Social Media

- Since the dawn of the internet, social media has existed and continues to rule the majority of our lives.
- One of the most widely used ways of communication, the vast list of social networks is expanding and attracting millions (and even billions) of people daily to their websites.
- Although social media may be all about raising brand exposure, it is also a
 fantastic avenue for communication because it allows you to post public
 messages and interact with consumers through comments.
- It makes a great first step in communication, whatever you use it for.
- Additionally, your messages aren't only for your followers with the help of hashtags, shares, likes, retweets, hearts, and other responses, your posts can reach an unlimited number of people.
- Everyone has seen the impact of posts going viral.

Direct Message on Social Media (DM)

- Social media doesn't always have to be entirely open to the public.
- A direct messaging option is available on almost all social networking platforms, and some of these messaging services even have their own messaging apps, like Facebook Messenger.

- While less formal than email, private messaging over social networks has the same closeness.
- Only when a customer has contacted them via Direct Message should a
 business make contact with that person. On some social networks, like
 Facebook, some direct messaging strategies are becoming a little more accepted.
- Using Facebook's messaging platform, you may communicate with your audience by using Facebook Messenger Bots, which are increasingly considered the norm.

Quick Message (IM)

- While certain Instant Message systems, like Facebook Messenger, fall under the umbrella of social media, there are many other Instant Message services that aren't affiliated with social media, such as Google Hangouts and WhatsApp.
- IM is a fantastic tool for brief, casual conversations or group discussions.

Text Messaging using SMS

- Text messaging has several purposes, as we are all aware.
- They are a wonderful way to share brief information that may be read and responded to at the recipient's convenience because they are brief and typically casual.
- Since we now practically always carry a mobile device with us, it is no
 wonder that more people than ever before prefer using their cell phones for
 communication, research, and search purposes over PCs.
- This makes smartphones the ideal platform for engaging with your audience.

Email Marketing

- In 1978, the first bulk email was sent, and it was a huge success right away.

 Despite being one of the most advantageous in terms of return on investment, it is currently one of the most underappreciated marketing platforms available.
- Email marketing can be used for a variety of things, such as to promote goods and services, disseminate information, build brand awareness, or reach a large audience with a message.

 Most firms would have amassed a large number of email addresses over time, and many of them would be wasted. With email marketing, you may engage with both current and potential customers by using their email addresses.

Blogging

- A blog is a website with a conversational design that lets you submit messages, news, information, or any other kind of content for public viewing on the internet.
- The comments section of most blogs allows you to interact with folks who share your interests in your blog article. It is an excellent venue for communication because of this.

Voice Calling

- Voice calling is considerably more individualized than the aforementioned channels.
- One of the most widely used communication instruments is the telephone or cell phone, which quickly enables both parties to hear the tones and emotions of the other caller.

Video Chat

- With video chat, you can see the other person and understand their facial expressions and body language.
- Although not as common as voice calling, this method of communication has some benefits.
- Video calls are definitely something to think about, especially with so many free videos calling apps like Apple's FaceTime, Facebook Messenger, Skype, and WhatsApp available.

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MODERN MEANS OF PROFESSIONAL COMMUNICATION

Professional communication is formed in the conditions of a specific professional activity, and therefore to a certain extent absorbs its features and is an

