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ПЕРЕДМОВА

Створення в Україні сучасної високоефективної системи вищої освіти ϵ однією з найважливіших умов конкурентоздатності держави на ϵ вропейському та світовому ринку.

Основною метою нашої науково-практичної конференції є об'єднання зусиль провідних фахівців та науковців задля висвітлення результатів найефективніших та найновітніших досліджень у сфері мовно-професійної підготовки сучасних фахівців.

Беручи участь у цій події, кожен з Вас має нагоду апробувати результати плідної наукової роботи, виявити свої наукові та творчі здібності у фаховій підготовці майбутніх спеціалістів, обговорити актуальні питання мовної підготовки в умовах сьогодення.

Вважаємо, що здобувачі закладів вищої освіти та науковці, які сьогодні беруть участь у науково-практичній конференції, демонструють високий науковий потенціал, про що свідчить різноаспектність досліджень, якість і творчий підхід до підготовки матеріалу.

Шановні учасники, щиро зичимо Вам миру і злагоди, міцного здоров'я і щастя, добра і достатку, гармонії та впевненості у власних силах! Нехай Ваші успіхи надихають на нові звершення та переконують нас, що Україна — це держава з багатим науковим потенціалом!

3 повагою, оргкомітет конференції.

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 Most firms would have amassed a large number of email addresses over time, and many of them would be wasted. With email marketing, you may engage with both current and potential customers by using their email addresses.

Blogging

- A blog is a website with a conversational design that lets you submit messages, news, information, or any other kind of content for public viewing on the internet.
- The comments section of most blogs allows you to interact with folks who share your interests in your blog article. It is an excellent venue for communication because of this.

Voice Calling

- Voice calling is considerably more individualized than the aforementioned channels.
- One of the most widely used communication instruments is the telephone or cell phone, which quickly enables both parties to hear the tones and emotions of the other caller.

Video Chat

- With video chat, you can see the other person and understand their facial expressions and body language.
- Although not as common as voice calling, this method of communication has some benefits.
- Video calls are definitely something to think about, especially with so many free videos calling apps like Apple's FaceTime, Facebook Messenger, Skype, and WhatsApp available.

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MODERN MEANS OF PROFESSIONAL COMMUNICATION

Professional communication is formed in the conditions of a specific professional activity, and therefore to a certain extent absorbs its features and is an

important part of this activity. In professional activity, people try to achieve not only common, but also personally significant goals, thanks to knowledge and skills. Professional communication is one of the universal realities of human existence, a specific type and a necessary condition for its activity.

Professional communication is a creative, controlled process of exchanging messages, organizing mutual understanding, achieving optimal interactions, mutual knowledge in various activities of participants in professionally directed communication.

In the culture of professional communication, it is possible to single out general norms of communication, which are determined by the nature of the social system and are based on the achievements of the past and the present. At the same time, culture has an individual character and is manifested in the ways of communication chosen by the subject in certain business situations regarding specific people, a specific case. The content of business communication is a "business," about which interaction arises and develops.

Professional communication is a multifaceted process of formation and development of contacts, based on the need for joint activities, which includes the following functions: 1) *regulatory* (regulates official relations in the state-legal and socio-industrial spheres); 2) *communicative* (exchange of information); 3) *interactive* (exchange of actions); 4) *perceptual* and *reflective* (mutual perception and mutual understanding between communication partners).

Implementation of functions and skillful use of types, types and forms of communication is a prerequisite for the culture of professional communication.

Professional communication regulates official relations in the state-legal and socio-industrial spheres. Depending on the sphere of communication, there are the following types of it: 1) *professional, business;* 2) *sociable, friendly;* 3) *working, service;* 4) *intimate; friendly;* 5) *random, formal-stored.*

The basis of the division of professional communication into types is the degree of participation or non-participation in it of the language (oral and written). On this basis, verbal and non-verbal communication is distinguished.

Verbal (lat. verbum - word) communication - verbal communication, the participants of which exchange statements regarding the subject of communication through language, a system of signs that serve as a means of communication.

Nonverbal communication is the exchange of information between people using infant communicative elements (gestures, facial expressions, eye expressions, posture, etc.), which, together with the means of speech, provide the creation, transmission and perception of messages.

Historically, there were two types of professional verbal communication: direct and indirect. The whole system of direct and indirect communication affects the development of both personality and relationships between people.

Direct verbal communication is a direct verbal contact between participants in communication ("face to face"), in which information is transmitted through language signs and intonation means (increase or decrease in tone, manner of speech expressing feelings, attitudes to the subject, statements), and covers elements of non-verbal (gestures, facial expressions, poses).

There are forms of direct verbal communication: 1) individual monologue (transmission of oral information without feedback); 2) individual dialogical (occurs between two people and provides feedback between the sender and recipient), 3) group monologue (three or more people are participants). Modification of such communication is a public speech of the leader in front of the team or outside it (lecture, report); 4) and group dialogical - a form of collective discussion of problems, situations, proposals at business meetings, meetings of collegial governing bodies, etc.

Indirect verbal communication - its feature is the lack of direct contact between the participants, the information is devoid of emotional (intonation) content and is not accompanied by non-verbal means of communication.

